

tacos, cheap dinner, Max's San Francisco, CA



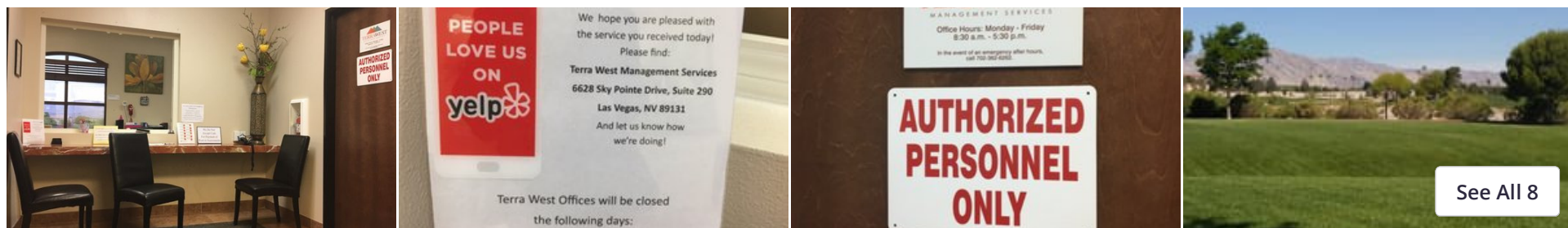
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Terra West Management Services

Claimed



13 reviews

Details

Real Estate [Edit](#)

Hours updated 1 month ago

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Contact the business for more information about recent service changes.

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This provider has not enabled messaging on Yelp. Request information from other similar providers.

Request Information

terrawest.com

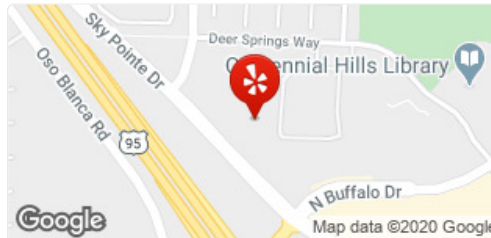
(702) 362-6262

Get Directions

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Location & Hours



6628 Sky Pointe Dr
Ste 290
North Las Vegas, NV 89131
Centennial

[Get directions](#)

- Mon** 9:00 am - 5:00 pm
- Tue** 9:00 am - 5:00 pm
- Wed** 9:00 am - 5:00 pm
- Thu** 9:00 am - 5:00 pm
- Fri** 9:00 am - 5:00 pm
- Sat** Closed
- Sun** Closed

[Edit business info](#)



Shane Nguyen - 1st Priority Realty

★★★★★ 47

11.7 miles

"This is an overdue after my 2/28/17 review. As promised, I would write a follow up..." [read more](#)



Noble Designs

★★★★★ 3

"Working with Anna of Noble Designs is always a great experience. She's incredibly..." [read more](#)

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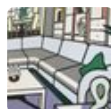
Sponsored ⓘ



Empire

★★★★☆ 30

Fabian G. said "So many negative reviews when everything is spelled out for you when you are viewing the property and signing your lease. They tell you up front as any new property does that all the amenities are still being built and not all..." [read more](#)
in Apartments



Solid Inspection Services

★★★★★ 89

📍 10.1 miles away from Terra West Management Services

R A. said "I have been trying to coordinate a Nevada real estate transaction from out of state. I am not using a realtor and most of the people that I have called/emailed don't even bother to get back to me. This is definitely not the case..." [read more](#)
in Home Inspectors

Amenities

 Accepts Credit Cards **Yes**

About the Business



Katherine and Deborah M.
Business Owner

Since 1982, Terra West Property Management is a privately-owned and operated community and property management company with three offices in southern Nevada and one each in Mesquite, Reno, and St. George, Utah. The firm has several specialty divisions including Residential Leasing and Management,...

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Ask the Community

Yelp users haven't asked any questions yet about **Terra West Management Services**.

[Ask a Question](#)

Recommended Reviews



Your trust is our top concern, so businesses can't pay to alter or remove their reviews.

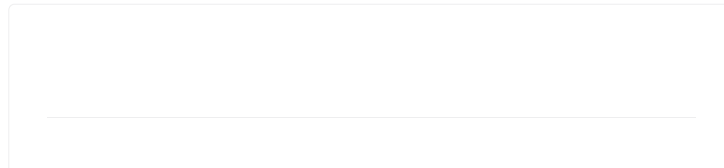
[Learn more.](#)



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Start your review of **Terra West Management Services**.



Rehna C.
Las Vegas, NV
👤 11 friends
★ 50 reviews
📷 23 photos

★★★★★ 8/31/2017

Amber is always the one that assists me. She is always amazing and very friendly. I'm a old soul and come to visit the office to make my payments! She is very helpful always and pleasant. I love great service

👤 Useful 😄 Funny 😎 Cool



Fred F.
Las Vegas, NV
👤 1 friend
★ 26 reviews

★☆☆☆☆ 5/22/2020

This is my second review of this place I do not know how the first one was taken down. These people are the worst HOA I have ever had the displeasure to deal with. I lived in Stoneridge on Hualapai and Sahara it was a great community until they changed management companies, these people came up with all new rule (i.e.infractions) so they could fine you. They were towing peoples cars away for the most ridiculous reasons, I have never felt as strong as I have about writing a negative review, I will check every week to make sure my review is still here and if it is taken down again, I will write it as many times as they take it down...

AVOID AT ALL COSTS!!!!

I have never been more serious about a review in my life.....

👤 Useful 😄 Funny 😎 Cool



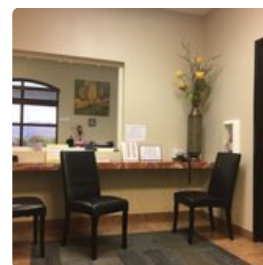
Kyle N.
Las Vegas, NV
👤 16 friends
★ 209 reviews
📷 513 photos
Elite '2020

★★★★★ 8/17/2017

📷 3 photos 📍 1 check-in

The first thought that comes to mind when dealing with this HOA is: the Single Thought phenomenon! A group of people from the same background, all retirees, all men with the exception of one member, living in their little bubble, convinced they are doing right by the community, while actually making everyone's life a little or a lot more

complicated, depending on the circumstances! Inflexible, unreasonable, disconnected with the reality of working families, with a lot of time on their hands to look for nails to hammer; and if you're unlucky enough to cross their path, they will hammer you hard! Vested with the authority given to the HOA by the homeowners, they find themselves in a position of relative power, and they will use it unreasonably. I faced them during a hearing, and I felt judged rather than heard. Very frustrating!



👍 Useful 1 😄 Funny 😎 Cool



Kristina N.
Las Vegas, NV
👥 57 friends

★☆☆☆☆ 9/27/2018

They continue to disappoint. Just received our Board of Directors

★ 55 reviews

📷 9 photos

Meeting notice (today is September 27, 2018) and the date on the notice reads July 16, 2018. That was our previous meeting. So basically they printed and just sent out the old notice and didn't bother to I don't know.... update the date? I would think that's kind of important. But what do I know. I'm just a homeowner paying dues to a company that really needs to correct its many issues.

👤 Useful 😄 Funny 😎 Cool

**Carlos A.**

Las Vegas, NV

👥 96 friends

★ 17 reviews

📷 9 photos

★☆☆☆☆ 6/4/2018

I wish I could move but we own the unit here. They started on April first and the joke was on us. They are money chasing Violation writing fools with no just cause. They have proved incompetent and unhelpful to the owner if needed, enough I will not back down.

👤 Useful 😄 Funny 😎 Cool

**Kevin D.**

Las Vegas, NV

👥 1 friend

★ 28 reviews

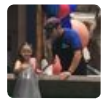
📷 1 photo




★☆☆☆☆ 7/10/2017

My dealings with Terrawest Centennial was not favorable at all after serving on the Board as a Director for Grand Teton Village Home Owners Association for Five years I got tired of putting my foot down to get anything done. Such simple things as Street sweeping, Refuse Collection, Landscaping, Crime problems, all things that should of been done were done very slowly or barely accomplished or given an excuse of why it couldn't be accomplished, Another problem was once the Board got a consensus on a major improvement project, Terrawest would change the manager we originally worked with to someone completely new and we as a Board would have to start over again getting the new manager up to where we were and stalling any progress, then another manager change would shortly follow. It was like they wanted to get paid but didn't want to perform for the monies. We have since changed to a different Management Company and we have gotten better results and the community has changed for the better since there departure, We now have a recycling/trash collection program being done in the community incorporated hastily by the new company which I requested for years with Terrawest but was told it couldn't be done and a professional landscaping company performing exceptionally. All things that should of been done are being accomplished now. The Terrawest organization is a very female centric

organization from the President down and when a strong male raises an issue about a problem in his community that is being ignored and needed to be done they perceived it as a threat and I was labeled as a troublemaker or attacked for wanting the best for my community. They even told their managers not to speak to me because I wouldn't kow tow to their inadequate management style. My advice would be to go elsewhere since they have become too big for their britches, overwhelmed by the scope of their business and can't perform adequately for the monies they are paid. This is my humble opinion and I hope this helps others looking for a professional management company for their community. This isn't the one....

 Useful **3**  Funny  Cool **2**






Christina K.
Las Vegas, NV
 **127** friends
 **28** reviews
 **5** photos

      8/30/2017


Danyelle was amazing great customer service very friendly took excellent care of me ;) shout out 2 Brandy Wilson as well very helpful and professional!!!

 Useful  Funny  Cool



Charles H.
Las Vegas, NV
 **0** friends
 **4** reviews
 **2** photos



      10/19/2015

 First to Review

The Sky Pointe Dr Office staff was fantastic! I was greeted immediately and warmly! The staff seemed like they truly wanted to help me! I was floored by Amber, Christa, Reggie, and Ms Cox! Their service was Professional and Pleasant!
Charles Hollister, Realty One Group.

 Useful  Funny  Cool



Breanna L.
Las Vegas, NV
 **254** friends
 **78** reviews

      5/11/2016

I'm not one for rants,nor reviews. I honestly have mixed emotions about how this company takes care of their homeowners/renters. My

 96 photos

Elite '2020

first call to this office I was on the phone for over 45 min speaking to someone who hardly could answer her questions myself. Perhaps she was new but was a bit uncalled for especially hearing her repeat everything I asked her to someone else. My second call was to woman named Erin, she did a great job at helping me out to her best of her ability. My third call was to a woman that handles payments, I expressed to her my concerns and she repeated to me what I told her and said she didn't know..come on!! As for my community concerns which I've also posted in the MESA VERDE HOA, the community has a lot of potential but isn't taken care of appropriately. The front gate has been open for many months, there is a disgusting pigeon issue, it floods here when it rains pretty bad leaving the streets full of dirt because of the vacant lots. The list can go on, I'm a bit disappointed and wished I would've payed better mind to the things I didn't see before. Granted they have board meetings,doesn't mean things will always be addressed and taken care of correctly.



Useful 1



Funny



Cool

**Keith H.**

Las Vegas, NV

 3 friends

 11 reviews


11/12/2015

Recently moved into Valley Crest Homes. Stacy and Amber made our transition to the HOA so seamless and stress free! Thank you TerraWest for having such caring and helpful employees! Thank you Stacy and Amber!



Useful



Funny



Cool

**Denise S.**

Las Vegas, NV

 0 friends

 7 reviews


9/16/2016

Moved into a rental house 12 months ago. The house was filthy upon move in. Spent Two weeks and a couple hundred dollars out of our own pocket to make it livable. Carpets, counter tops (tile with white grout , which at the time appeared to be black) walls were a disaster area. Picked up keys at office and after that couldn't get ahold of anyone in the office to discuss the mess. We viewed the property at night prior to renting. There are too many issues with this house to write in this review. Since renting we have gone through at least three different contacts at Terra west. No one returns call, they just send emails. Don't want to communicate via email. 3 months prior to the 1 year lease being up we get an email stating the lease needed renewing

right away and the rents going up \$100 s month because the owner of the house we are in has a sister who owns a house (nicer with upgrades) in the same area and us getting more \$\$ for her rental. Ok you want more money can we address the issues we have been having this entire time. Yeah yeah we will get them all fixed. Well lease was renewed on good faith that we weren't being lied to. Yeah nothing is being done to fix issues. Apparently if home warranty says they fixed it or it doesn't need fixing (lies that it's been fixed and lies that it doesn't need fixing) then that's it. So thermostat doesn't work dishwasher doesn't work (temperamental and completely rusted and old) house stinks from water damage from previous tenants. I guess all is well as long as they get their rent. Find it weird that The employees enter and exit thru a rotating door. Contacts never have answers, and are completely taken back when you get frustrated with them. Do NOT use them.



 Useful **2**  Funny  Cool

Photo
of **Comment from Juan R. of Terra West Management Services**
Juan Business Manager
R.

9/19/2016 • Good afternoon Denise,

[Read more](#)





Justin B.
Las Vegas, NV
 **184** friends
 **1** review

 12/14/2015

The ladies in the office are great very helpful and polite. They are always a pleasure to work with. Thanks Krista and Amber

 Useful  Funny  Cool



Laurie B.
North Las Vegas, NV
 **0** friends
 **7** reviews

 7/29/2016

Terra West has been our property management company for some time now, providing services that I would classify as adequate. When

 1 photo

Lorraine C. took over our account, however, we were introduced to property management at its best! With her amazing skill set she is able to balance spinning plates and juggle flaming torches while riding a unicycle on a tight-wire twelve stories high; she is, in my humble opinion, simple amazing :) Lorraine is exceptional, both personally and professionally, and is the gold standard in the realm of customer service. Both Terra West and Palomino Estates HOA are blessed to have her on their teams!



Useful



Funny



Cool

1 of 1

5 other reviews that are not currently recommended

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Buyers Choice Home Inspections

...

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Nikola M. said "Having Buyers Choice Home Inspections at our home was an All Star experience. He was focused on gathering all the information while inspecting my two story house. My Realtor was pretty happy with the report they provided. Great..." [read more](#)
in Home Inspectors



Sierra Pacific Mortgage

...

 56

Harmony N. said "Buying a house can be more than stressful. Sierra Pacific Mortgage put our mind at ease through each step along the way. When we first met with Franco, he took his time explaining the process of getting a loan. We were first time..." [read more](#)
in Mortgage Lenders, Mortgage Brokers

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8

Real Estate Services, Real Estate Agents
Real Estate

Jason P Tomei - Simply Vegas



5

Real Estate Agents

Simply Vegas Real Estate



27

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