

tacos, cheap dinner, Max's Las Vegas, NV



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Terra West Management Services

Claimed

17 reviews Details

Property Management Edit

Closed 9:00 AM - 5:00 PM Hours updated over 3 months ago

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COVID-19 Updates

Edit

Contact the business for more information about recent service changes.

Request Consultations

This provider has not enabled messaging on Yelp. Request a consultation from other similar providers.

Request Consultations

terrwest.com

(702) 362-6262

Get Directions

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Location & Hours

11135 S Eastern Ave
Ste 120
Henderson, NV 89052
 Anthem

[Get directions](#)

- Mon** 9:00 am - 5:00 pm
- Tue** 9:00 am - 5:00 pm
- Wed** 9:00 am - 5:00 pm **Closed now**
- Thu** 9:00 am - 5:00 pm
- Fri** 9:00 am - 5:00 pm
- Sat** Closed
- Sun** Closed

[Edit business info](#)

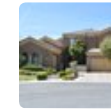


Crystal Schulz - Pinnacle Lending Group

★★★★★ 9

9.7 miles

"Crystal helped me to purchase my home when I did not think it was possible. Since..." [read more](#)



The Mor Group

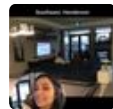
★★★★★ 38

0.6 miles

"So I wanted to wait at least a full year before I provided my rating for "The Mor..." [read more](#)

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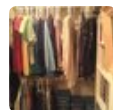


Evolve

★★★★☆ 52

📍 1.5 miles away from Terra West Management Services

Kels M. said "I wanted to wait to write a review until after we lived here for a few months, and I have nothing but great things to say. The staff is wonderful, they are very friendly and were VERY helpful during our application and move-in..." [read more](#)
 in Apartments



Mountain Gate & Mountain Trails

★★★★☆ 75

📍 9.5 miles away from Terra West Management Services

J T. said "I consider myself a very picky tenant. I've lived in truly horrible places and survived the worst I think apartment living can dish out. Before moving to a place I do my homework. I've been a tenant at Mountain Gate for almost a..." [read more](#)
 in Apartments



Sergio Becerra - American Financial Network

★★★★★ 6

📍 3.3 miles away from Terra West Management Services

Cara A. said "Sergio was AMAZING! My wife and I were first time home buyers and Sergio made the process easy and practically effortless. From the beginning he answered any and all

questions through a phone conversation or even through text when I..." [read more](#)
in Mortgage Brokers

Amenities and More

✕ Accepts Credit Cards

About the Business



Deborah and Katherine M.
Business Owner

Since 1982, Terra West Property Management is a privately-owned and operated community and property management company with three offices in southern Nevada and one each in Mesquite, Reno, and St. George, Utah. The firm has several specialty divisions including Residential Leasing and Management, Real Estate Sal...

[Read more](#)

Ask the Community

Yelp users haven't asked any questions yet about **Terra West Management Services**.


[Ask a Question](#)

Recommended Reviews



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)



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Sort by **Yelp Sort** 



Start your review of **Terra West Management Services**.



Suzy S.
Henderson, NV
0 friends
18 reviews

     8/24/2020

If I could negative stars I would. I have never dealt with a more disregarding group of individuals. Terrible customer service and support. No wonder they have one star rating and several complaints.

 Useful 1  Funny  Cool



Sara L.
Southeast, Las Vegas, NV
0 friends
4 reviews

     9/9/2020

This company is the worst!!!! No real way to talk to someone regarding their notices and they do not even care about the neighborhoods they manage. Too often there is graffiti and trash throughout the streets. As picky as they are regarding weeds and home trimming they sure let many other things go.

 Useful  Funny  Cool



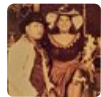
Andrea B.
Henderson, NV
37 friends
6 reviews

     7/9/2020

No communication with owners whatsoever. Just today see that we can access our accounts online through their website, but was never informed of that. I called their office today and could not speak with anyone about the status of our pool opening. Rebecca, an employee at the Henderson office hung up on me. She started to explain that due to repairs at the clubhouse, when I interrupted her to tell her that we don't have a clubhouse. She said if I talked over her, she would hang

up. I said, but we don't have a clubhouse, thinking she was confusing my HOA with another one, and the bitch hung up on me! After several callbacks, I was not put through to her or anyone else who could talk to me about the pool. Maybe they don't realize who pays their salaries! I have worked at property management companies and have never treated owners like this. They get ZERO stars from me, but we don't have that option here. If I could fire them, I would do it in a heartbeat!

 Useful 1  Funny  Cool



Laura T.

Napa, CA

 11 friends

 9 reviews

      5/30/2019

We've dealt with this company for about two years. Total lack of concern regarding our complex. They have been here for about a decade but have only began caring after constant emails from us newer residents. Very high turnover with their employees, so beware. Yes, we are researching a replacement company.

 Useful 2  Funny  Cool



Carlos A.

Las Vegas, NV

 97 friends

 17 reviews

 9 photos

      4/25/2019

Terra west is a company to avoid. The worst customer service for owners around. I can not stress do not buy or rent a terra west property.

 Useful 4  Funny  Cool



Joe K.

WV, WV

 2 friends

 67 reviews

 2 photos

      9/20/2018

Worst company I ever dealt with, ZERO customer service, emails never get returned, complete disrespect to its clients. I wouldn't hire these people to manage even a dog house. If I could give them minus 5 stars I wouldn't hesitate.

 Useful 5  Funny  Cool



David D.
Las Vegas, NV
12 friends
438 reviews
322 photos

★☆☆☆☆ 7/24/2018

My HOA switched to this company for management last year. Within 1 week of the switch I start getting bombarded with violation complaints. They have an online violation resolution system and the web site interface literally resembles 1995 Netscape. Now they want me to produce landscape approval changes from the previous company from years ago. Aweful!

📍 Useful 5 😄 Funny 😎 Cool



Pamela S.
Las Vegas, NV
6 friends
15 reviews
1 photo

★☆☆☆☆ 8/19/2018



📷 1 photo

Horrible! The worst! My friend lives off of eastern and windmill. There is a walkway in her backyard that people walk through. In her backyard they have access to walk through the top of wall. I would be so scared. She deals with vagrants walking in her backyard. Seriously, she has dealt with Terra west in the past at another property about a small patch of grass 3'2 in her front that wasn't as green as the rest of her yard in the summer. Don't ever deal with this mgmt company. Ever!! Or your lives will be miserable!



 Useful **3**  Funny  Cool






Garo A.
Henderson, NV
 **1** friend
 **2** reviews

      11/15/2018

Their way of discussing issues with you over the phone, specifically Alyssa Waters, is just to yell loudly and rudely in the receiver until your head hurts from speaking with them. My ear is still ringing and their diction is honestly insulting.

 Useful **5**  Funny  Cool



James B.
Las Vegas, NV
 **55** friends
 **29** reviews
 **20** photos

     8/10/2017

This company allegedly manages our townhome HOA (Fairways at Queensridge). I say allegedly because over that past few months we have watched the steady decline of our development and the alleged Property Manager, Jessica Heath, hasn't been to our development in four months. Our neighborhood has watched once well-manicured grass areas turn brown, become weed infested and other that our entrance there has been no edging done. Plant die, get replaced with a 1 -2 foot shrub that ends up dying due to no one checking the irrigation. We also get irrigation leaks that have gone on for weeks and when I email the "property manager" about this, her assistant send an one line email saying "I forwarded your message to the landscapers". When questioned about this in our July HOA meeting she became defensive and rude. They do not respond to email nor does a single person thee answer a phone. Its constant voice mail and call never get returned. They don't inspect the neighborhood at all and if they claim they do they have no explanation when questioned. One example is a neighbor with an old mattress in plain view on the side of their unit. It's been there for 3 months and no one from Terra West is aware. I'll be at the next BOD meeting where I and others will recommend we terminate our relationship with Terra West.

 Useful **6**  Funny  Cool



Andy P.
Henderson, NV
 **0** friends

     3/1/2017

Ridiculous Greed driven property management company. Have

★ 2 reviews

already had to get action news 13 involved 3 years ago for a bogus fine that was removed once they were included on my email chain. Now being told I can't have a expensive stain glass frame on the inside of my downstairs window!

👁 Useful 12 😄 Funny 1 😎 Cool 1



Snicker D.

Las Vegas, NV

👥 5 friends

★ 74 reviews

📷 28 photos

★ ★ ★ ★ ★ 3/14/2018

What an awful company to deal with. Cheap, condescending. Liars !! I have dealt with them for many years. When you call and report an issue. They come out and inspect your property and write you up for anything they can find. What a bunch of jerks.

👁 Useful 6 😄 Funny 1 😎 Cool 1



maria K.

Henderson, NV

👥 161 friends

★ 35 reviews

📷 14 photos

★ ★ ★ ★ ★ 6/26/2017

Terrible. Don't call you back. Don't email you. Had to demand that I speak to someone immediately because I had left 3 messages in 3 days with no call back. Don't like leaving bad reviews but you earned it. Still awaiting that email from the landscape company. Lol.

👁 Useful 10 😄 Funny 1 😎 Cool 1



Kevin L.

Henderson, NV

👥 0 friends

★ 3 reviews

★ ★ ★ ★ ★ 4/25/2017

Allready talked to someone at your facility about two weeks ago I feel I'm being harassed and targeted. Just got 3 more notices and they are second notices. Not even 25 days. One of the second notices shouldn't even be a second notice it had something to do trimming tree suckers(which were two small ones that popped up in the last week) from another tree. I trimmed the original tree at least two weeks ago. What the hell is going. Maybe a board member is singling me out?? This is BS.

👁 Useful 13 😄 Funny 1 😎 Cool 1

**Holly C.**

Henderson, NV

👥 267 friends

★ 79 reviews

📷 21 photos

★☆☆☆☆ 6/6/2017

I don't know how this organization has managed to stay in business. They created a phony violation escalation based on a mistake made by someone (?), refused to make any corrections, and slandered my good name. They don't answer their phone or return voice mail messages and they have the audacity to allow their customers' emails, which are a required response to their bogus notices, to go into their trash file. This is definitely a company to be avoided.

👍 Useful 8 😄 Funny 1 😎 Cool 1

**Thurbet M.**

Henderson, NV

👥 0 friends

★ 1 review

★☆☆☆☆ 11/30/2016

🔒 First to Review

A property manager with this company was/is completely apathetic to the financial burden placed on tenants regarding laughably ridiculous HOA regulations. This company serves as an enforcer for HOA's. Don't even bother trying to persuade or request an extension or an exemption of any kind, it will only fall on deaf ears. Absolutely heartless.

👍 Useful 9 😄 Funny 2 😎 Cool 1

Photo

of **Comment from Juan R. of Terra West Management Services**
 Juan Business Manager
 R.

11/30/2016 • Good evening Thurbet,

[Read more](#)**Barbara C.**

Las Vegas, NV

👥 0 friends

★ 2 reviews

★☆☆☆☆ 8/15/2017

Tear West allows board members to bully homeowners it's absolutely ridiculous. Went to a meeting of our own free well regarding a letter that we got about an issue from 11 years ago yes 11 years ago I felt like

I was in a scene from law and order and also at the principals office all at the same time. Board members argued with each other because I didn't even know what property we were at which was absolutely ridiculous they absolutely positively interrogated us and bullied us and try to twist or words around when we were just asking simple questions and what we need to do not only that but I have yet to receive a phone call from any representative of terra West regarding this issue and how they can allow board members to bully private homeowners they are an HOA board not the attorney general. My advice is to hire that attorney first to talk for you so you never have to go through with my family is going through and watching my husband to be so upset and down and depressed like he's in middle school getting bullied by the biggest bully and nobody around them does anything about it



Useful 6



Funny



Cool

1 of 1

2 other reviews that are not currently recommended

Other Property Management Nearby

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Home365

14

Yanni B. said "Hello guys Just wanted to share my Experience with home 365 as a tenant . I'm living in one of their properties for the past six months, this company's Technology of using a up on your phone Which allows you to upload video or..." [read more](#)
in Property Management



Valleywide Properties and Management

📍 0.9 miles away from Terra West Management Services

Providing Management Services at one low monthly flat rate fee. No start up fees, advertising fees or cancellation fees. All the services our competitors offer, just at a flat rate. [read more](#)
in Property Management





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