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### Terra West Manage...

### Terra West Management Services

2.0  
 ★ ★ ★ ★ ★  
 154 reviews [Write a review](#)  
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Reviews (91) Sort By: Recommended



**Frankie D.**  
 on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort\_reviews=recency)  
 ★ ★ ★ ★ ★ 9 years ago  
 Still Skeptic...  
 I'm about to move to a Las Vegas HOA community and I am quite skeptic on dealing with with Property management companies like this company, Terra West. I just saw other reviews about them here: http://www.yelp.com/biz/terra-west-property-management-las-vegas-6 ... mostly negative? Good thing, I also saw this informative site where people are sharing their experiences about topics related Nevada HOA. Go visit the site as well...  
 http://www.homeownerassociationnv.com  
 You'll surely learn a thing or two about HOAs just as I did.



**Scott M.**  
 on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort\_reviews=recency)  
 ★ ★ ★ ★ ★ 9 years ago  
 Be Cautious  
 Currently living at one of their managed properties. For the first couple months I would have written a good review. When I needed maintenance it was never an issue and had happened promptly. Unfortunately, one month after dropping off payment in person to one of their receptionists, I received a letter a couple weeks later telling me that I never payed my rent. For the next month we went back and forth, I even payed money to get a copy of the money order I used showing it made out to Terra West with my name and the property addy on it. When I showed that to them they said " since you don't have a receipt it doesn't matter." So apparently they don't have cameras, or so they said ... more->



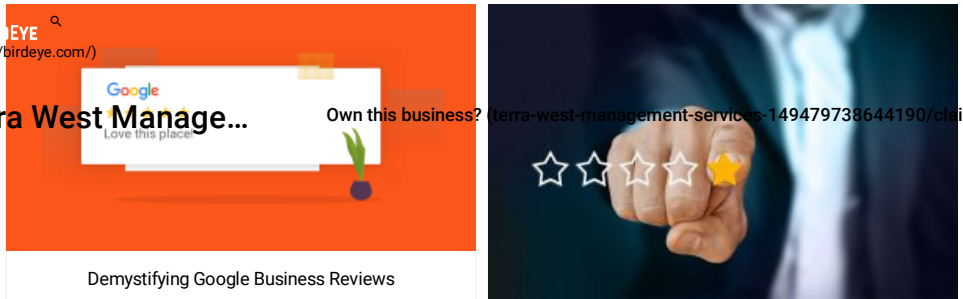
**Briana M.**  
 on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort\_reviews=recency)  
 ★ ★ ★ ★ ★ 9 years ago  
 not overly impressed  
 They were great getting us moved in. They were however fairly unresponsive to maintenance issues. Moving out is where we encountered issues. We left the house very clean, doing repairs, painting, etc and they claimed we destroyed the house... unfortunately we weren't able to do a move out walk through with them as we moved out of state... don't make our mistake. Document EVERYTHING

Featured content

Direction (https://www.google.com/maps/dir/?api=1&destination=Terra%20West%20Management%20Services+6655%20S%20Cimarron%20Rd%20Suite%20200,%2C%20Ste%20200%2C%20Enterprise%2C%20NV%2C%2089113&destination\_place\_id=ChIJV1KNvNvAYlAR1S4oqPdpFfU)  
 (tel:(702) 362-6262) Website (https://terrawest.com/)  
 6655 S Cimarron Rd Suite 200, Ste 200, Enterprise, NV 89113  
 (702) 362-6262 (tel:(702) 362-6262)  
 https://terrawest.com/ (https://terrawest.com/)

- Property Management (https://reviews.birdeye.com/d/property-management/enterprise-nv/)
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- Suggest edits (terra-west-managemen...)


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Demystifying Google Business Reviews

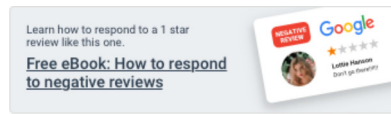
A Simple Guide to Manage Google Reviews

 **Mario M.** on [Insider Pages \(http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort\\_reviews=recency\)](http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency)  
★ ★ ★ ★ ★ 9 years ago  
Response to Scott M.  
Hello, Scott.  
We appreciate you taking the time to post a comment about Terra West (and appreciate mentioning the positive experience you did have) and are sorry you had an issue with the payment of your rent.

 **mopete1986** on [Citysearch \(http://www.citysearch.com/profile/7043790/las\\_vegas\\_nv/terra\\_west\\_management\\_services.html\)](http://www.citysearch.com/profile/7043790/las_vegas_nv/terra_west_management_services.html)  
9 years ago  
Great employee! – Sara Anderson is a shining example of how to treat customers in these trying times. She is professional, pleasant, and goes above and beyond to help you. The best thing about Terra West is Sara!


 **reul** on [Citysearch \(http://www.citysearch.com/profile/7043790/las\\_vegas\\_nv/terra\\_west\\_management\\_services.html\)](http://www.citysearch.com/profile/7043790/las_vegas_nv/terra_west_management_services.html)  
9 years ago  
Beware – If you wanna be ripped off, live in properties manage by this company. Enough said!


 **mikegerry** on [Superpages \(https://www.superpages.com/bp/las-vegas-nv/terra-west-management-services-L0017969080.htm\)](https://www.superpages.com/bp/las-vegas-nv/terra-west-management-services-L0017969080.htm)  
★ ★ ★ ★ ★ 9 years ago  
Avoid Tera West at all costs. Despite Tara West being a big company, many of my friends have warned me that their service is well below average. In fact, if you take a look at Yahoo and ordeal, you'll be shocked to find out that Tara West, at least here in Las Vegas and in Mesquite have many negative comments.. not just for me but from literally hundreds of other people who have already used their service.. Thank God there is a platform where we can at least voice our opinions about companies that do not deliver on service, but make an attempt to tell you to go to their website to submit requests for service. By golly, I like to talk to someone on the telephone, and at least deal with them f... more>>



Learn how to respond to a 1 star review like this one.  
[Free eBook: How to respond to negative reviews](https://reviews.birdeye.com/resources/ebooks/the-ultimate-guide-to-managing-negative-reviews/)

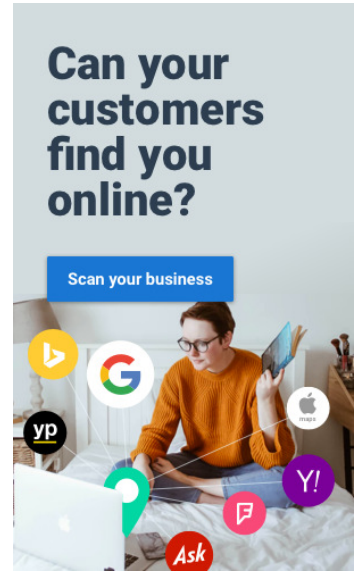
[\(https://reviews.birdeye.com/resources/ebooks/the-ultimate-guide-to-managing-negative-reviews/\)](https://reviews.birdeye.com/resources/ebooks/the-ultimate-guide-to-managing-negative-reviews/)

 **cmx3001** on [Yellow Pages \(https://www.yellowpages.com/las-vegas-nv/mip/terra-west-management-services-829280\)](https://www.yellowpages.com/las-vegas-nv/mip/terra-west-management-services-829280)  
★ ★ ★ ★ ★ 9 years ago  
We guess they are good at management and advising us of HOA violations, but when we needed help after a pipe broke at our house they fell short and referred us to some "preferred vendors" that could care less about what was happening and more about if our insurance was paying. I would think a company this size would have a strong list of people to help but by calling around we did so much better. Do your research if Terra gives you a name.

 **Mary C.** on Insider Pages ([http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort\\_reviews=recency](http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency))  
(<https://birdeye.com/>) **★★★★** 10 years ago

Would recommend Terra West  
**Terra West Manage** We are currently leasing our house from Terra West and they have been fantastic! They have been addressing our issues within 24 hours and we are quite happy at our new home.  
**Own this business?** ([terra-west-management-services-149479738644190/claim/](https://terra-west-management-services-149479738644190/claim/))

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10 (/terra-west-management-services-149479738644190?page=10) 11 (/terra-west-management-services-149479738644190?page=11)  
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**TOP REAL ESTATE IN YOUR AREA**

**Profit Realty Group**  
(<https://reviews.birdeye.com/profit-realty-group-148621882731165>)  
**5.0 ★★★★★** (1) · Real Estate  
6272 Spring Mountain ...  
(702) 685-9600 (tel:(702) 685-9600)  
4 people are looking at this business

(https://birdeye.com/)

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Dunn Properties  
(https://reviews.birdeye.com/dunn-properties-775390400)  
6550 Laredo St  
(702) 878-5000 (tel:(702) 878-5000)

Ctr Property Management  
(https://reviews.birdeye.com/ctr-property-management-148621628054116)  
5.0 ★ ★ ★ ★ ★ (3) · Real Estate Agents  
5225 S Valley View Blvd  
(702) 487-7787 (tel:(702) 487-7787)

Gts Properties  
(https://reviews.birdeye.com/gts-properties-148621548892726)  
5.0 ★ ★ ★ ★ ★  
(2) · Property Management  
5855 W Craig Rd Ste 102  
(702) 396-5550 (tel:(702) 396-5550)

Absentee Property Management  
(https://reviews.birdeye.com/absentee-property-management-963227584)  
5.0 ★ ★ ★ ★ ★ (2) · Real Estate  
2235 E Flamingo Rd # ...  
(702) 794-4090 (tel:(702) 794-4090)  
5 people are looking at this business

Re/Max Properties  
(https://reviews.birdeye.com/re-max-properties-145682220380288)  
5.0 ★ ★ ★ ★ ★  
(2) · Property Management  
3275 S Jones Blvd Ste ...  
(702) 310-3700 (tel:(702) 310-3700)  
1 person is looking at this business

### ABOUT

Since 1982, Terra West Property Management is a privately-owned and operated community and property management company with three offices in southern Nevada and one each in Mesquite, Reno, and St. George, Utah. The firm has several specialty divisions including Residential

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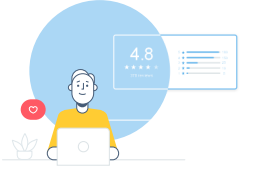
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Leasing and Management, Real Estate Sales, Government Contract Management, Luxury High-Rise and Community Divisions. The company's dedicated and knowledgeable professionals have extensive experience in community, residential and investment property management, sales and leasing. Terra West serves more than 220 homeowner associations, representing more than 55,000 homes and luxury high-rise towers and ...more>>

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


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