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Terra West Manage...

Terra West Management Services

2.0
★ ★ ★ ★ ★
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Enterprise, NV 89113
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Reviews (91)

Sort By: Recommended

Google Reviews (63) (https://www.google.com/maps/search/?api=1&query=Terra%20West%20Management%20Services%206655%20S%20Cimarron%20Rd%20Suite%20200%20Ste%2020200%20C%20Enterprise%20NV%2089113&hl=en&gl=US&saq=PdpFfU)



Pianist

on Citysearch (http://www.citysearch.com/profile/7043790/las_vegas_nv/terra_west_management_services.html)

9 years ago

TERRA WEST NEEDS IMPROVEMENT – Cheryl Martin has to be the absolute worst property manager I have ever encountered. She never replies to my e-mails or returns my phone calls concerning property matters. I was informed by her assistant that the reason for this is that she has 18 properties to manage and can not handle the workload.

I am doing everything that I can to try to get our HOA to change from Terra West because of the very non-professional service we have experienced. Any company has to be better than Terra West.



John Beccia

on Citysearch (http://www.citysearch.com/profile/7043790/las_vegas_nv/terra_west_management_services.html)

9 years ago

Stephanie Najera – I had an issue with neighborhood dogs in my backyard. Stephanie was prompt and professional in dealing with this issue. Best of all the issue was resolved!



Pergi Insurance Agency



on Citysearch (http://www.citysearch.com/profile/7043790/las_vegas_nv/terra_west_management_services.html)

9 years ago

Professionalism Personified – As an insurance agent specializing in insurance for HOAs, I have contact with many property management companies in Las Vegas. Sally Arnold and Michelle Ducan with Terra West are the most professional managers I have ever met. I can tell when I contact a manger whether he/she is working for their communities or trying to get out of work. These two ladies are the most professional managers I have ever met. I appreciate their courtesy towards me personally, and their interest in improving the communities they represent. I would highly recommend them to any association. Pergi Insurance & Financial Solutions.

Featured content

Direction (https://www.google.com

/maps/dir/?api=1&destination=Terra%20West%20Management%20Services+6655%20S%20Cimarron%20Rd%20Suite%20200,%20Enterprise,NV89113&hl=en&gl=US&saq=PdpFfU)  Call (tel:(702) 362-6262)  Website (https://terrawest.com/)

6655 S Cimarron Rd Suite 200, Ste 200, Enterprise, NV 89113

(702) 362-6262 (tel:(702) 362-6262)

https://terrawest.com/ (https://terrawest.com/)

Property Management (https://reviews.birdeye.com/d/property-management/enterprise-nv/)

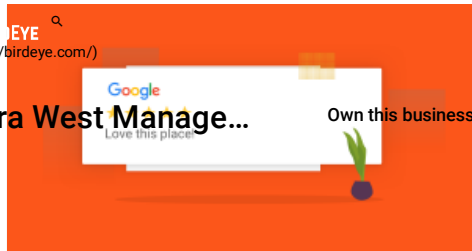
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Demystifying Google Business Reviews

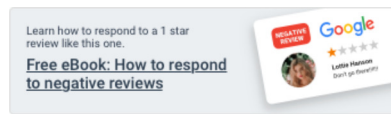


A Simple Guide to Manage Google Reviews

E J. on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency)
★ ★ ★ ★ ★ 9 years ago

MS. E. JOHNSON

i lived in a property manged by terra west for almost 5 yrs and when i gave my thirty day notice after asking what to do to get the return of my deposit which was first and last plus cleaning and key deposit toatling \$2075.00. I was very shocked to receive a return depoit of \$103.00. Please Be careful with this co. and leaving deposit.i was ripped off after living there property for five yrs.never ever being late on my rent leaving the property in great shape with only 103.00 return of my deposit! I wash t offered a walk thru they took my money! SO PLEASE FOR YOUR SAKE BE CAREFUL!!!!



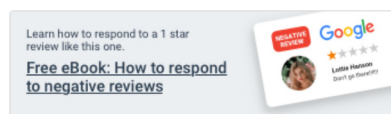
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Michael T. on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency)
★ ★ ★ ★ ★ 9 years ago

SCAM ARTIST

They are the property managers who manage my association. Getting them to do anything is next to impossible. You have to call there office and leave a message for someone to get a pool key for a community you pay dues in. They never return calls and the phone line always goes to voice mail.Also, they hire whatever subcontractor they want without your approval. Very horrible property management company. Avoid them at all cost.




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Heather F. on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency)
★ ★ ★ ★ ★ 9 years ago

OK

The problem with any property management company in Nevada is the unfriendly landlord/tenant laws. They gladly took our money, but getting assistance was difficult. Our heat stopped working in December, and the response was, can you wait until tomorrow. Then when we submitted our 30 day notice, it was lost. The THIRD property manager we had in a year stated that if we moved out, we would be responsible for rent for that month. After a threatening letter, they "found" my notice. Yet, they still charged me \$325 for cleaning, when their cleaning fee was \$300. We left it very clean. They charged me \$75 for new filters, when I put in new ones before we left. They charged me \$75 to fill in a tw... more>>

 **KandEsmommy** on Citysearch (http://www.citysearch.com/profile/7043790/las_vegas_nv/terra_west_management_services.html)
 (https://birdeye.com/) 10 months ago

Cheryl Martin Shinning star at Terra West! – Terra West is one of the best if not the best property management companies in Las Vegas. I have a few properties here in town, and I am trying to "pull" the other neighborhoods in to Terra West. Cheryl Martin is the ONLY one that has a professional mannerism are the reasoning behind me pulling for TW in the other neighborhoods! Every HOA needs a Cheryl Martin!

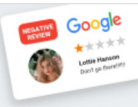
 **Dwight W.** on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency)
 ★ ★ ★ ★ ★ 9 years ago

Ripped off by Terra West!!!!!!!

I would rate negative stars if possible. We got screwed out of a months rent half way through our lease. My roommate didnt grab a receipt when paying rent; as they never offer one, and our money order mysteriously disappeared. Come to find out, one of the employees at the Terra West office went to a friend of hers at Money Tree and cashed it for herself. Then we get a call saying we didnt pay rent, and we get the police involved. They even show a video of us walking in and handing over the money order. But since we ask for a receipt we got screwed and had to pay rent twice in the same month. They did nothing to help us at all. Not to mention you think they wou... more>>


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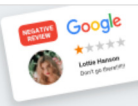
 **Dee T.** on Insider Pages (http://www.insiderpages.com/b/15242028682/terra-west-management-services-las-vegas?sort_reviews=recency)
 ★ ★ ★ ★ ★ 9 years ago

Terra West..ugh!!!!!!!!!!!!!!!!!!!!

I would not recommend staying on any property of Terra West. I have had 3 unpleasent encounters via the phone and mail with management. The first encounter had to do with my door mat that was on the rocks in front of my house. They threatned to fine me because of DOOR MAT!! 2nd encounter had to do with bees in a tree outside my door. I called to see how long it would take for someone to come out and spray and the lady i talked to (won't mention any names) told me she didn't know how long it would take when I knew she could've called someone right then and there and her attitude was "i don't give a dayum really". I told her my child likes to go outside and p... more>>

Learn how to respond to a 1 star review like this one.

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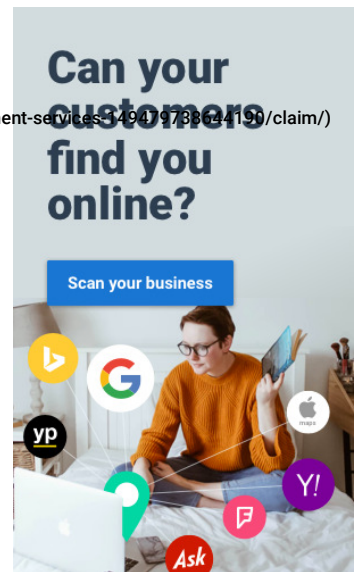
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<https://reviews.birdeye.com/profit-realty-group-148621882731165>
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6272 Spring Mountain ...
(702) 685-9600 (tel:(702) 685-9600)
4 people are looking at this business

Dunn Properties
<https://reviews.birdeye.com/dunn-properties-775390400>
5.0 ★ ★ ★ ★ ★ (1) · Real Estate Agents
6550 Laredo St
(702) 878-5000 (tel:(702) 878-5000)

Ctr Property Management
<https://reviews.birdeye.com/ctr-property-management-148621628054116>
5.0 ★ ★ ★ ★ ★ (3) · Real Estate Agents
5225 S Valley View Blvd
(702) 487-7787 (tel:(702) 487-7787)

Gts Properties
<https://reviews.birdeye.com/gts-properties-148621548892726>
5.0 ★ ★ ★ ★ ★
(2) · Property Management
5855 W Craig Rd Ste 102

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(702) 396-5550 (tel:(702) 396-5550)

Absentee Property Management
(<https://reviews.birdeye.com/absentee-property-management-963227584>)

5.0 ★ ★ ★ ★ ★ (2) · Real Estate
2235 E Flamingo Rd # ...
(702) 794-4090 (tel:(702) 794-4090)
5 people are looking at this business

Re/Max Properties
(<https://reviews.birdeye.com/re-max-properties-145682220380288>)

5.0 ★ ★ ★ ★ ★
(2) · Property Management
3275 S Jones Blvd Ste ...
(702) 310-3700 (tel:(702) 310-3700)
1 person is looking at this business

ABOUT

Since 1982, Terra West Property Management is a privately-owned and operated community and property management company with three offices in southern Nevada and one each in Mesquite, Reno, and St. George, Utah. The firm has several specialty divisions including Residential Leasing and Management, Real Estate Sales, Government Contract Management, Luxury High-Rise and Community Association Management Divisions. The company's dedicated and knowledgeable professionals have extensive experience in community, residential and investment property management, sales and leasing. Terra West serves more than 220 homeowner associations, representing more than 55,000 homes and luxury high-rise towers and ...more>>

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